



Dear guests,

We would like to welcome you to our vacation home Simone and wish you a relaxing and sunny vacation in Königsleiten!

If you have any further questions or requests, our janitor Mrs. Patsch will help you.

Your Fewo Simone Team



Important informations for our guests

We provide you a free internet access (password: surfschule).

There are washing machines and dryers in the basement. For 2 x 1€ (for electricity costs) you can run a 90-minute washing or drying cycle.

You will receive a parking permit at reception. Please always place this clearly visible in your car.

You should always make sure that the ski cellar is locked. Your apartment key also locks the ski cellar.

The garbage containers are located in the wooden house in front of house Simone.

Out of consideration for other guests, silence should be maintained in the apartments between 22:00 and 08:00.

Please report any possibly complaints about your booked apartment, such as:

Damages or also regarding cleanliness immediately or by Saturday 18:00 at the latest in our reception.

Saturday 07:00 to 12:00 and 13:00 to 18:00

Monday 08:30 to 10:00

Wednesday 08:30 to 10:00

Friday 08:30 to 10:00

General information

Please do not leave small children playing unsupervised in the bunk bed. Falling hazard for children under 3 years of age!

Step stools for small children are in the wardrobe. Travel cots and high chairs for children are available in the apartment or can be obtained free of charge from our janitor.

The pull-out couch in the living room can be transformed into a comfortable sofa bed by pulling out the lower part of the couch, grasping the loops, pulling it up and locking it into place until you have a single-level sleeping surface. You can remove the shelves at the head and foot ends by simply lifting them up. You can also remove the cushions on the wall to create a large lying surface.

The operating instructions for all technical appliances such as TV, stove, oven, telephone etc. can be found in the small shelf above the fridge or in another compartment in the kitchen.

Laundry racks, reclining chairs with cushions and a table are in the cupboard on the balcony or terrace of your vacation apartment.

Ski storage room, washing machine and dryer are located in the cellar of the SIMONE vacation home, to the left of the ski room.

There is a large selection of free DVD movies at the reception. Wood pellets are available for a fee from the janitor. Children's sledges can be borrowed at a reasonable price from the janitor.

Lotus wood-burning stove

Before you light the Lotus wood-burning stove, you should ventilate your home well, as a wood-burning stove needs oxygen to distribute the heat better. The ash drawer and the vibrating grate must always be completely closed when lighting the stove.

To light the stove, use a spirit lighter or small kindling and then add one or two wood pellets. You can obtain wood pellets from our janitor Mrs. Patsch.

Please do not heat any plastic foil or cardboard!

Under your supervision, leave the door about 2-3 cm and the air valve to the left of the ash pan open for the first 10-15 minutes. Then you can close the fireplace door.

When the fire has burned down to embers (no more flames), carefully open the fireplace door so that no ash swirls around. You can now add more wood pellets.

After about 2-5 minutes, adjust the valve so that it is about 1/3 open. Exactly how far it has to be open depends on the draught of the chimney, but the flames must stabilize to form a lively fire.

If the flames are vertical and completely still, there is too little air (turbulence), then you can open the air valve a little more.

The visible WLAN networks Lang 31 / 32 / 33 / 34 / 35 / 36 / 37 belong to the vacation apartments Simone and can be activated and used with the password surfschule.

Access data

All access data are only for the personal use of the guest and may not be passed on to third parties under any circumstances. The guest has to keep the access data secret. The owner has the right to change access codes at any time.

Notes, dangers of WLAN use

The guest is advised that the data traffic generated when using the WLAN is unencrypted. The data may therefore be viewed by third parties. The WLAN only provides access to the Internet. The content accessed is not subject to any checks by the owner, in particular as to whether it contains malware. Use of the WLAN is at the guest's own risk. The owner expressly points out that there is a risk that malware (e.g. viruses, Trojans) may get onto the end device when using the WLAN.

Responsibility and indemnification from claims

The guest is responsible for the data transmitted via the WLAN, the chargeable services used and the legal transactions carried out. They are obliged to comply with the applicable law when using the WLAN. In particular, he shall:

- not use the WLAN to retrieve or distribute immoral or illegal content
- not illegally reproduce, distribute or make available any goods protected by copyright
- observe the applicable youth regulations
- do not send or distribute any harassing, defamatory or threatening content
- do not use the WLAN to send mass messages (SPAM) and/or other forms of unauthorized advertising

The guest shall indemnify the proprietor against all damages and claims of third parties that are based on an unlawful use of the WLAN by the guest and/or on a breach of this agreement; this also extends to costs and expenses associated with the claim or defense against it. If the guest recognizes or must recognize that such a violation of the law and/or such a violation exists or is imminent, the guest shall inform the owner of this fact.

TV programmes

- 01 ARD
- 02 ZDF
- 03 BR3
- 04 ORF 1
- 05 ORF 2
- 06 SAT 1
- 07 RTL
- 08 RTL 2
- 09 SRTL
- 10 KABEL 1
- 11 3 SAT
- 12 PRO 7
- 13 VOX
- 14 MDR 3
- 15 EURO SPORT
- 16 DSF
- 17 SW 3
- 18 KIKA
- 19 NTV
- 20 MTV
- 21 NED 1
- 22 Panorama Königsleiten
- 23 TW 1
- 24 CNN
- 25 TV 5
- 26 RAI 1

Internal telephone numbers

You can phone for free between the apartments and the houses under the following numbers:

Ferienwohnungen Simone
Wohnung 31 = 131
Wohnung 32 = 132
Wohnung 33 = 133
Wohnung 34 = 134
Wohnung 35 = 135
Wohnung 36 = 136
Wohnung 37 = 137

House Lisa	House Christine	House Erwin
Wohnung 15 = 115	Wohnung 1 = 101	Wohnung 22 = 122
Wohnung 16 = 116	Wohnung 2 = 102	Wohnung 23 = 123
Wohnung 17 = 117	Wohnung 3 = 103	Wohnung 24 = 124
Wohnung 18 = 118	Wohnung 4 = 104	Wohnung 25 = 125
Wohnung 19 = 119	Wohnung 5 = 105	Wohnung 26 = 126
Wohnung 20 = 120	Wohnung 6 = 106	
Wohnung 21 = 121	Wohnung 7 = 107	

External telephone numbers

You can be reached externally at this telephone number:

In Austria: 06564/20041 – (apartment number)

From Germany: 0043/6564/20041 - DW (e.g. 131)

From Holland: 0043/6564/20041 - DW (e.g. 132)

First please dial (-0-).

You will hear the dial tone, then dial the number you want:

e.g. to Germany 0- 0049/ area code without 0

e.g. to Holland 0- 0031/ area code without 0

Emergency telephone numbers

Emergency call	140
Fire department	122
Gendarmerie	133
Rescue - emergency doctor - helicopter	144
Doctor only Sat, Sun, public holidays	141
Doctor in Königsleiten (Dr. Kashlan)	06564/20083
Doctor in Wald (Dr. Mendel)	06565/8250
Hospital Mittersill	06562/4536
Dental weekend emergency service	06542/72224
Dentist, Neukirchen (Dr. Reichegger)	06565/6674
ADEG supermarket, Königsleiten	06564/8214
Veterinarian, Neukirchen (Dr. Neumayer)	06565/6166
Janitor Mrs. Patsch	06645/5119099
Landlord Werner Lang	0049/8442/4252
Cab Posch, Krimml (day and night)	06564/7223
Cab Kammerlander, Gerlos	05284/5206
Car repair + towing services	
Nothdurfter company, Wald	06565/8389
Aral petrol station, Gerlos	05284/8378

Departure

In order to make the arrival and departure on Saturdays as smooth and pleasant as possible for our guests, we ask for your help.

On the day of departure you should have vacated your apartment by 10.00 a.m. at the latest. Please take the garbage downstairs to the garbage room and remove the bed linen.

On Saturday our janitor is from 8.00 am to 6.00 pm at the reception.

Please pay the additional costs such as local tax and towels directly to our janitor on site. If you are leaving on Friday evening, you can also pay your utility bill in the office on Friday or transfer it to us.

The guest cards can be handed in to the janitor in the office or put in the letterbox in front of the reception. Please do not hand in guest cards at the tourist office.

If defects or damage have occurred in the apartment or if objects have been broken, we request you to report this to the janitor at the latest on your departure. Unfortunately, we will have to charge you for any damage to the apartment inventory on your departure.

Please return the apartment keys and borrowed DVDs to the office.

If you have rented several apartments and have cooked and eaten together in one apartment, please return the dishes to the corresponding apartment.

Thank you very much for your kind help. We wish you a safe journey home.

Booking address

Werner u. Thekla Lang Obere Lindenstraße 21 85283 Wolnzach Germany

Tel. 0049 (0) 8442 4252

www.ferienwohnungen-simone.com

 $e\text{-mail:}\ \underline{info@ferienwohnungen-simone.com}$